

Commonwealth Home Support Program

Client Contributions

As at 1 September 2026 – Queensland

Under the Commonwealth Home Support Program, we offer a range of quality services to help people live positively and improve their health, well-being and independence. Services are offered based on your needs and assessed eligibility.

The Australian Government covers most, but not all, of the cost of services. You pay the remaining amount as a contribution towards the cost of your care. This document outlines the amount of your contribution.

Home support

Our team of highly skilled nurses and allied health professionals can help you optimise your health, strength, and function:

Clinical services	Contribution	Unit
Nursing	\$11.55	Per hour
Allied Health	\$15.75	Per hour
Allied Health Group	\$6.73	Per hour

We offer essential personal care and social support services designed to enhance your independence and optimise your well-being:

Other home support services	Contribution	Unit
Personal Care	\$13.44	Per hour
Social Support	\$13.44	Per hour
Social Support Group	\$4.20	Per hour
Flexible Respite	\$13.44	Per hour
Domestic Assistance	\$13.44	Per hour
Meal Delivery		
Main meal only	\$8.03	Per item
Light meal, snack, or dessert	\$4.97	Per item
Main meal with light meal or dessert	\$13.00	Per item
Transport	\$10.50	Per trip
Centre-Based Respite	\$26.92	Per service

Notes:

- This contributions schedule should be read together with your Agreement with us.
- All rates are displayed per hour except for centre-based respite (per service), meals (per item) and direct transport (per trip). Rates are exclusive of GST.
- For hourly services, time is billed at 60 minutes, then 15-minute increments after that.
- Rates are inclusive of employee wages, supplier charges and indirect costs.
- Our standard hours are 6am-6pm (Mon-Fri).
- Telehealth and virtual services may be offered where clinically appropriate.
- Transport services greater than 10km will incur an additional charge of \$2.06 per kilometre on top of contribution.
- Social support services greater than 20km will incur an additional charge of \$2.06 per kilometre on top of contribution.
- You may be eligible for hardship assistance to reduce your contributions. We can help you to apply for this assistance.
- Notification of any cancellation must be received at least two business days prior to the commencement of the service otherwise full fees will be incurred.
- We may adjust fees from time to time and will agree the price of services or consumables by mutual consent, following consultation with you.