

Bolton Clarke is actively working to protect residents and has implemented enhanced resident protection measures.

## Following the latest advice of the federal and state health authorities, visitors are asked to:

- Keep visits short
- Restrict the number of visitors to two at one time per day
- Visit in a resident's room or outside – not in indoor public places
- Not to visit with children under 16, who represent an increased infection risk for residents.

*\* Ask your Residential Manager about arrangements for visiting residents facing end of life.*

## When coming to our communities please support us by:

- Observing all health-related signage around the community.
- Following good hand hygiene practice while visiting. Extra care is being taken to keep our residential community clean.
- Taking part in temperature checks on arrival. A team member will be on hand to greet you and answer any questions you may have.
- Practising social distancing of 1.5m

## Families planning a visit can help us by taking the following precautions:

- If you are unwell or experiencing symptoms of respiratory illness (fever, chills, cough, runny nose, sore throat, body aches, muscle pain or having trouble breathing), please do not visit.
- If you have had contact with someone who has Novel Coronavirus, please do not visit.
- If returning from international travel in the past 14 days, please delay visiting until 14 days have passed. If you have any concerns or the visit is urgent, please be in contact with our team before visiting.

## Staying connected with your family

Supporting our families while protecting our community is important. We are investigating alternative technologies as one option. Please ask your local team for more information.